

Refund Policy

CIA Outdoor Bootcamp will provide a full refund for Bootcamp sessions providing you notify CIA Outdoor Bootcamp 3 days prior to the start date of camp. Any cancellation after the deadline will be refunded less \$25 cancellation fee. Once camp has started, no refunds will be given, but we will issue you a credit note, redeemable towards future services of CIA Outdoor Bootcamp. Credit is not valid towards personal training or other Bootcamp products. Credit expires within 6 months of issue.

Make-up Day Policy

CIA Outdoor Bootcamp does NOT offer additional FREE classes as make-up days. You must commit to the program for which you have signed up; and in order to get results, you need to be consistent in your workouts.

Regardless, it is our intention to do our best to allow make-up day(s) wherever possible at any of our *regularly* scheduled times. Make-up day(s) must be taken within the same four week session of camp. Missed days may not be made up in subsequent camp sessions. If you are unable to make up missed days within the current session, you **may** qualify for a credit towards another session. Please contact the CIA management team at info@ciabootcamp.com to determine if you qualify. If credit is issued, it expires after the subsequent session.

Sick Day Policy

We ask that whenever you are ill and unable to attend class that you send an email to info@ciabootcamp.com so the instructors know you will not be able to attend camp. If there is a prolonged period of days you miss because of an illness please let us know so we can allow you to make up the classes at the next bootcamp. Offer expires at the end of the next bootcamp session.

Rain Day Policy

If it rains, we get wet. You may wear rain gear. Bootcamp is conducted rain or shine; warm or cold, however we will cancel classes due to severe weather conditions if deemed necessary (thunderstorms or downpours). This is Bootcamp, so be prepared and dress for the weather. If class is canceled, a make-up class will be scheduled.

Disclaimer:

We reserve the right to conduct a Bootcamp if a minimum of 10 people register. If there are less than 10 people in your camp, we will contact you as late as 24 hours prior to Bootcamp to see if you are willing to enlist in another camp. If this is not an option, we will gladly provide a full refund for any monies paid.